Touch & GO and Home Banking Online Access

Request and Preference Form

If you declined Audio or PC access to your account at account opening, you must request these services in writing accepting our terms of service disclosed to you in the Regulation E disclosure provided at account opening and with this request. Please complete and sign this form to request these services.

Primary Account Owner Name _____ Account Number: _____
(Please Print)

Account Number(s) Transfer to: _____ _____ _____
Share Type: _____ _____ _____
Loan ID's: _____ _____ _____
Or Unrestricted: _____ _____ _____

Check *Unrestricted* under each account number to set up maximum usage of Touch & GO.
For restricted capabilities, complete the share type(s) or loan number(s) to which the transfers are to apply.

Accounts listed on this form may be transferred using both Touch & GO and Home Banking Online access. Transactions involving your deposit accounts will be subject to the terms of your Membership and Account Agreement and transactions involving a line of credit account will be subject to your Loan Agreement and Disclosures, as applicable.

I request the above transfer options on my account for the purpose of using the Touch & GO System and/or Home Banking with GO Federal Credit Union. I hold GO Federal Credit Union harmless for the transfers taken from my account to these accounts by usage of Touch &

GO and Home Banking Systems. If requesting new Audio and/or PC access, I accept GO Federal Credit Union's Terms of Service in the Regulation E disclosure provided to me at account opening and at the time of this request.

_____ _____
Primary Owner's Signature Date

This form must be completed for each account number held in your name with the credit union. **Please note that only the primary owner may sign to authorize access and preferences.**

Other Preferences that apply to the Touch & GO Audio system only:

Transaction Preference – Your account is automatically set for withdrawals and transfers (the maximum usage of Touch & GO). If you prefer to restrict the activity of your account to inquires only or transfers only, you may do so by circling your preference below. Account to Account Transfers cannot take place if your account has limited preference capabilities.

☐ **Inquires Only** ☐ **Transfers Only**

Language Preference - all accounts are set in English mode, but may be changed to Spanish by using Service Code 46 on Touch & GO. Language Preference may be changed at any time with Service Code 46.
Interaction mode – Touch & GO has two (2) modes of operation from which you may choose. Mark the box on the mode best suited to you or use Service Code 47 to change the mode through the Touch & GO System.

☐ **Expert Mode** – Is the fastest way for you to use Touch & GO. You must know the service codes you want to use. A list of the service codes is provided on our wallet size Touch & GO brochure.

☐ **Menu Mode** – Allows you to choose transactions from a menu list given by an automated voice each time you call.

Statements or account summaries are available by fax. We can preset the fax number(s) you list below or you may enter the fax number at the time of your request. Home Fax:_____ Office Fax:_____
The preset fax numbers may be changed at anytime by using the appropriate service code on Touch & GO (Home Fax Code 42 – Office Fax Code 34).

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